3.8 Many students receive full or partial support for their fees from an employer or other sponsoring agency. Sponsored students are required to complete an external sponsorship form (available at

- 5.1 Certain services offered by the University are subject to additional charges or repayment obligations, such as hardship loans, printing, and equipment hire. The applicable terms for these services are available via https://www.chi.ac.uk/study-us/fees-finance/money-matters.
- 5.2 In certain circumstances, the University may impose fines on students in accordance with its Academic Regulations. For more information, please see <u>https://www.chi.ac.uk/about-us/policies-andstatements/academic-quality-and-standards</u>.
- 6.1 Payments can be made via the University's payments webpage at http://onlinepayments.chi.ac.uk/. Ourrent students can see all outstanding invoices and make payments by selecting 'Online Payments' in the ChiView portal. For other payment options, students should visit https://www.chi.ac.uk/studyus/fees-finance/tuition-fees/how-pay-tuition-fees or contact the

7.2.2 For students on stand-alone modules; Any modules selected (irrespective of previously starting but not completing) will be charged in full.

8.1 The University may remind students of fees, fines and other charges due by means of invoices, letters and statements, however, these are reminders only and students are contractually responsible for paying fees, fines and other charges on time whether or not these reminders are received.

8.2

- 10.5 Where a student has a visa that is dependent on their continued studying, any of the above sanctions may also be reported to UK Visas & Immigration in accordance with the University's visa sponsorship licences and may affect the student's right to be in the UK.
- 11.1 Where a student qualifies for a University financial award (e.g. bursary, scholarship or hardship funds), the University reserves the right to use the monies from any award to settle any or all overdue debts which may be outstanding to the University.
- 12.1 Where a student has made a complaint relevant to any non-payment, this will not normally prevent

14.1 The Director of Finance has overall responsibility for this policy. The Financial Services Manager is responsible for the effective operation of debt management procedures. All staff are expected to be familiar with this policy and to contribute to its effective implementation.

15.1